



Holcim Solutions and Products
 US, LLC
 12055 Cutten Road
 Houston, TX 77066



Warranty#:
 Issued:
 Expiration:
 Expiration
 (Contractor):

Roofing-Coatings System Sustainable Warranty
Sales Rep

Building's Name

Owner's Name

Applicator's Name

Building's Name

Address

Applicator's Address

Building's Current Use

Building's Current Use

Address

Address

City

State

ZIP Code

Date Installation Started

Date of Completion

Date of Material Purchase

Size of Project (Sq Feet.)

Roof Surface

Roof Shape

Specify Roof Shape

System Application / Products Used:

Sealant Type (1)

Sealant Type (2)

Sealant Type (3)

Primer

Primer Coat Application Rate (Gal/Square)

1st Base Coat

1st Base Coat Application Rate Gal/Square

2nd Base Coat Application Rate Gal/Square

Finish Coat

1st Finish Coat Application Rate (Gal/Square)

2nd Finish Coat Application Rate (Gal/Square)

WARRANTY:

HOLCIM SOLUTIONS AND PRODUCTS US, LLC warrants to the Owner that the waterproofing system described above (the "System") will not leak water before the Expiration Date as a result of deterioration caused by normal weather conditions. If HOLCIM SOLUTIONS AND PRODUCTS US, LLC breaches the foregoing warranty, HOLCIM SOLUTIONS AND PRODUCTS US, LLC will, as HOLCIM SOLUTIONS AND PRODUCTS US, LLC's sole liability and Owner's exclusive remedy, (i) until the Expiration Date, provide all necessary materials and (ii) between the date specified above for Expiration (Contractor) and the Expiration Date (inclusive) pay Applicator, or a reasonable alternative selected by HOLCIM SOLUTIONS AND PRODUCTS US, LLC in its sole discretion, for all necessary labor, in each case to repair the System to comply with such warranty. Such remedy is limited to the portion of the System that is leaking. HOLCIM SOLUTIONS AND PRODUCTS US, LLC will not provide any materials or reimburse Applicator, Owner or any other party for any labor expenses or other costs until HOLCIM SOLUTIONS AND PRODUCTS US, LLC has completed its inspection and approved any claim. Except as set forth above, HOLCIM SOLUTIONS AND PRODUCTS US, LLC makes no warranty or representation of any kind, express or implied (including no warranty of merchantability or fitness for any particular purpose)

MAINTENANCE:

The Owner must have and follow a documented maintenance program for the System. The minimum requirements of such maintenance program are listed on Annex I (Owner Maintenance Requirements). If the Owner does not have a satisfactory maintenance program, or if the Owner does not have documentary evidence that such program was followed, then this Warranty is automatically voided. Any repairs, modifications or additions to the System after HOLCIM SOLUTIONS AND PRODUCTS US, LLC's final pre-warranty inspection without prior written approval by HOLCIM SOLUTIONS AND PRODUCTS US, LLC will automatically void this Warranty.

CLAIM NOTIFICATION - OWNER'S RESPONSIBILITY:

In the event of a leak covered by this Warranty, the Owner must notify the HOLCIM SOLUTIONS AND PRODUCTS US, LLC Warranty Services: 26 Century Boulevard, Suite 205 Nashville, TN 37214 in writing within 5 days of discovering such leak. Failure to provide such notice will automatically void this Warranty for such leak. Notice to the Applicator, distributor or any other party is not notice to HOLCIM SOLUTIONS AND PRODUCTS US, LLC. The notice must include a copy of this warranty and comply with the procedures set forth on Annex II (Warranty Claim Notification). If upon inspection HOLCIM SOLUTIONS AND PRODUCTS US, LLC determines the cause of the leak to be outside the scope of this Warranty, Owner shall reimburse HOLCIM SOLUTIONS AND PRODUCTS US, LLC for the cost of such inspection and all other reasonable costs incurred by HOLCIM SOLUTIONS AND PRODUCTS US, LLC in connection therewith. If HOLCIM SOLUTIONS AND PRODUCTS US, LLC advises the Owner of the any necessary repairs, Owner's failure to complete such the repairs shall automatically void the warranty.

APPLICATOR:

All parties to this Warranty acknowledge that Applicator is an independent contractor and is not an employee, agent, or partner of HOLCIM SOLUTIONS AND PRODUCTS US, LLC.

Applicator warrants that the System was installed in accordance with current published Design Guidelines. Applicator agrees that until the date specified above for Expiration (Contractor), it will repair all leaks and other defects in the System (provided that HOLCIM SOLUTIONS AND PRODUCTS US, LLC will provide all necessary materials for such repairs). Applicator warrants that it utilized the best industry practices possible, as defined by applicable waterproofing industry supported guidelines (NRCA-Roofing, SWR- General Waterproofing), in installing the System, and Applicator shall be responsible for any improper workmanship in the System. If applicator provides any warranty services at HOLCIM SOLUTIONS AND PRODUCTS US, LLC's direction, Applicator warrants that it will utilize best industry practices and that all prices charged to HOLCIM SOLUTIONS AND PRODUCTS, US LLC are the lowest rates Applicator charges to any customer. Any breach under this Section will automatically void this Warranty.

PRE - WARRANTY INSPECTIONS:

Owner and Applicator each acknowledge and agree that HOLCIM SOLUTIONS AND PRODUCTS US, LLC has inspected the Building (i) prior to installation of the System and (ii) after completed installation of the System. Owner and Applicator each warrant that all information, documents, statements and other items provided to HOLCIM SOLUTIONS AND PRODUCTS US, LLC during any inspection or at any other time prior to the Issuance Date of this Warranty were truthful and did not conceal or omit any material fact known (or any material fact that it should have reasonably known) at such time. Any breach of a provision under this Section will automatically void this Warranty.

LIMITATIONS:

The following exclusions and limitations apply: (a) the Building cannot have high internal humidity or be used as freezer buildings for cold storage; (b) this Warranty only applies to use of HOLCIM SOLUTIONS AND PRODUCTS US, LLC products on institutional, commercial, industrial, and high-rise/multi-family residential buildings and is voided if the use of the Building substantially changes after the date of installation; (c) repair or replacement of any deck

Rev B, 5.04.2021

system, substrate, or other system components used in conjunction with the HOLLIM SOLUTIONS AND PRODUCTS US, LLC materials is not included in HOLLIM SOLUTIONS AND PRODUCTS US, LLC's remedy obligations; (d) this Warranty is not valid unless and until (i) HOLLIM SOLUTIONS AND PRODUCTS US, LLC, the Applicator, and product distributor(s) have been paid in full for all materials, supplies, services, warranty costs and other costs which are included in, or incidental to, the System, and (ii) HOLLIM SOLUTIONS AND PRODUCTS US, LLC has received a signed copy of this Warranty, duly executed by HOLLIM SOLUTIONS AND PRODUCTS US, LLC, the Applicator and the Owner; (e) HOLLIM SOLUTIONS AND PRODUCTS US, LLC and its agents shall have the right, but not the obligation, to inspect the System or any other areas it deems necessary on a periodic basis and shall notify the Owner of the existence of any conditions which threaten the integrity of the HOLLIM SOLUTIONS AND PRODUCTS US, LLC materials or waterproofing system, and upon such notification, Owner shall, at its own cost, immediately repair or correct such conditions – Owner's failure to make such repairs or corrections, and/or permit such inspections, shall void this warranty; (f) this Warranty does not extend to costs associated with the removal of any obstructions from the affected area that would hinder or impede repair of the System, or lift equipment necessary to gain access to the System – any such costs shall be the Owner's sole responsibility; (g) this Warranty does not cover:

(I) ponding, (ii) deterioration of the System caused by or related to ponding, or (iii) leaks caused by or related to ponding, in each case caused by or related to condensation or evaporation issues; (h) this Warranty does not cover damage to the System resulting from causes beyond normal wear and tear, including, but not limited to, natural disasters, hail damage, floods, hurricanes, lightning, tornadoes, fire, earthquakes, and/or excessive snow or ice movement; (i) this Warranty does not cover damage to the System due to excessive movement of the Building's foundation, gutters, damaging traffic of any nature on the substrate, improper installation of the System or failure of any non-HOLLIM SOLUTIONS AND PRODUCTS US, LLC products including, but not limited to, nailers, infiltration or condensation of moisture through the walls, building structure, or surrounding materials or chemical attack on the membrane, including, but not limited to, exposure to grease or oil; (j) this Warranty does not cover appearance due to surface profile, texture, cleanliness or discoloration of the System caused by environmental conditions, normal weathering or atmospheric conditions; (k) this Warranty is voided if there are or becomes (I) any defects in design, construction, preparation or any other aspect of the substrate, (II) a lack of positive drainage, (III) any ponding water, or (IV) improper installation of the deck and/or accessories in the substrate system, including but not limited to vents, drains, curb units, or other system components, or (V) any other latent defects on the System or surrounding area; (l) this Warranty does not cover any deficiencies or leaks that were caused by accident, misuse, neglect, or unauthorized alteration or repair; and (m) this Warranty does not cover damage to the System or any related leaks resulting from delamination or blistering (or any other damage, defects, or issues) within the substrate. No representative of HOLLIM SOLUTIONS AND PRODUCTS US, LLC, employee or agent of HOLLIM SOLUTIONS AND PRODUCTS US, LLC, or any other person, has any authority to assume for HOLLIM SOLUTIONS AND PRODUCTS US, LLC any additional or other liability or responsibility for HOLLIM SOLUTIONS AND PRODUCTS US, LLC unless approved in writing by HOLLIM SOLUTIONS AND PRODUCTS US, LLC's VP/GM.

MISCELLANEOUS:

In no event shall HOLLIM SOLUTIONS AND PRODUCTS US, LLC be liable for any indirect, consequential, exemplary, special, punitive or incidental damages, or damages for lost goodwill, profits, savings or revenues arising in relation to this Warranty, the System, and/or any HOLLIM SOLUTIONS AND PRODUCTS US, LLC products or services. This Warranty is to be construed and interpreted in accordance with the laws of the state in which the Building is located, excepting its conflict of laws provisions and the UN CISG. The parties hereby submit to the jurisdiction of the state and federal courts in the state in which the Building is located. If any provision of this Warranty is deemed unenforceable, the remaining provisions of this Warranty will not be affected, and each provision will remain enforceable to the maximum extent permissible. This Warranty constitutes the entire agreement between HOLLIM SOLUTIONS AND PRODUCTS US, LLC, Applicator and Owner relating to its subject matter and supersedes all prior agreements, representations and understandings regarding such subject matter. This Warranty may only be amended in writing by all parties. This Warranty is confidential and all parties agree not to disclose it to any 3rd party. This Warranty is non-transferrable and runs solely in favor of the Owner. Owner may not assign this Warranty or otherwise transfer its rights without prior written consent of HOLLIM SOLUTIONS AND PRODUCTS US, LLC. Payment by Applicator (including payments made by Applicator on Owner's behalf), and/or payment by Owner, for this Warranty constitutes Applicator's and Owner's acceptance and agreement to all terms and conditions contained herein. The party that pays HOLLIM SOLUTIONS AND PRODUCTS US, LLC for this Warranty, by making such payment, (a) represents and warrants that it has the proper capacity, right, power and authority to bind both the Applicator and Owner to the terms and conditions contained herein and (b) indemnifies HOLLIM SOLUTIONS AND PRODUCTS US, LLC for all damages, losses and claims arising from such payor's insufficient capacity, right, power and/or authority

SPECIAL CONDITIONS:

Warranty:

Rev B, 5.04.2021

HOLCIM SOLUTIONS AND PRODUCTS, US, LLC
DIVISION CONTROLLER

A handwritten signature in black ink, appearing to be 'J M' followed by a long horizontal line.

SAMPLE

Rev B, 5.04.2021

ANNEX I

Owner Maintenance Requirements

Owner is responsible for properly maintaining the Building, including the System, the Products, the roof and all related and surrounding areas, in accordance with best practices followed by roofing professionals in the Building's geography, as relevant to the specific requirements of the Building and how the Building is used. Owner acknowledges and agrees that inadequate maintenance will void the Warranty. Proper maintenance practices may vary by geography and based on how the Building is used, but all parties agree that the items listed below represent a minimum for what is required for proper maintenance. If other conditions relevant specifically to the Building require additional maintenance protocols, such protocols are also required hereby. Additionally, any additional reasonable requirements provided in writing to Owner by HOLCIM SOLUTIONS AND PRODUCTS US, LLC must also be followed by Owner.

1. **Maintenance Program.** Owner must have and follow a written maintenance program that covers the roof and the System. 2. **Roof Maintenance Log.** Owner must develop and accurately maintain a Roof Maintenance Log, which must contemporaneously note all parties, times and purposes for being on the roof. Owner must include in the Roof Maintenance Log all maintenance procedures and alterations which are done to the roof. 3. **Semi-Annual Inspections.** The roof and the System must be inspected at least twice yearly (in each Spring & Fall) by an independent qualified roofing professional. All inspection dates must be contemporaneously noted in the Roof Maintenance Log, and such notations must include the inspector's credentials and written certification of such inspection, along with all recommendations or findings. Owner must properly act on all such recommendations or findings. 4. **Additional Periodic Inspections.** The roof and the System must be inspected promptly following any severe storm by an independent qualified roofing professional. All inspection dates must be contemporaneously noted in the Roof Maintenance Log, and such notations must include the inspector's credentials and written certification of such inspection, along with all recommendations or findings. Owner must properly act on all such recommendations or findings. 5. **Water; Slope; Drains.** Ponding water (defined as standing water on the roof forty-eight (48) hours after it stops raining) must not be allowed on the roof or around the System. Roofs must have slope to drain and all drain areas must remain clean. Owner is responsible for bagging and removing all debris from the roof. Owner must ensure proper water run-off and avoid overloading the roof or System with ponding water. 6. **Chemical Exposure.** Owner must ensure the roof and the System are not exposed to acids, solvents, greases, oils, fats, chemicals or any other material that will deteriorate a membrane or coatings. Owner must properly maintain all equipment on or near the roof to avoid any such exposure. If the System is subject to contact with any such materials, Owner must notify HOLCIM SOLUTIONS AND PRODUCTS US, LLC immediately. If HOLCIM SOLUTIONS AND PRODUCTS US, LLC gives Owner any repair recommendations, Owner must promptly adhere to all such recommendations, provided, however, that such adherence may not be enough to avoid a voided warranty due to improper Building damage not caused by normal wear and tear. Any damage caused by any such materials is not normal wear and tear and thus not covered by the Warranty. 7. **Roof Traffic.** If there is to be roof traffic for any reason, especially around mechanical equipment, Owner must install HOLCIM SOLUTIONS AND PRODUCTS US, LLC-approved protective walkways that will preserve the waterproofing membrane of the System. 8. **Accessory Maintenance.** Owner must properly maintain all counter flashing, metal work, drains, skylights, equipment curbs, gutters and supports and any other rooftop accessories functioning in conjunction with the System. 9. **Additional Equipment & Alterations.** If any additional equipment is to be installed on the roof (e.g. HVAC units, antennas, etc.), or if additions or alterations to the roof are to be made, contact HOLCIM SOLUTIONS AND PRODUCTS US, LLC before proceeding. Prior written approval by HOLCIM SOLUTIONS AND PRODUCTS US, LLC is required prior to any such installations, additions or alterations. HOLCIM SOLUTIONS AND PRODUCTS US, LLC may require re-inspection after completion, and all re-inspection costs (at HOLCIM SOLUTIONS AND PRODUCTS US, LLC's current re-inspection rates) shall be paid by Owner. 10. **Leaks or Product Deterioration.** Should a leak or any Product deterioration occur, Owner must promptly: (a) Check for clogged roof drains, loose counter flashings, broken skylights, open grills or vents, broken water pipes and the HVAC units, (b) note and record in the Roof Maintenance Log conditions resulting in leakage (e.g. weather conditions, time of day, and other information that can assist in the inspection and repair of the leak) or such deterioration, (c) try to determine the cause of the leak or deterioration, and (d) if there is a breach covered by the Warranty, contact HOLCIM SOLUTIONS AND PRODUCTS US, LLC in accordance with Annex II (Warranty Claim Notification) within 5 days of the breach first occurring. If upon inspection HOLCIM SOLUTIONS AND PRODUCTS US, LLC determines the cause of the alleged breach to be outside the scope of the Warranty, Owner shall reimburse HOLCIM SOLUTIONS AND PRODUCTS US, LLC for the cost of such inspection and all other reasonable costs incurred by HOLCIM SOLUTIONS AND PRODUCTS US, LLC in connection therewith.

Name: _____

Building Address: _____

Warranty Number: _____

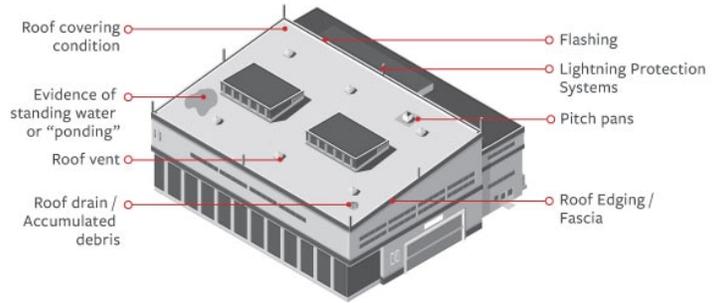
Company: _____

Additional Notes: _____

Signature: _____

ROOF MAINTENANCE

Some Elements to Include in an Inspection



ITEM	CHECK FOR SIGNS OF/ INSPECT	NOTES / COMMENTS
Interior roof deck	<input type="checkbox"/> Ceilings <input type="checkbox"/> Deterioration	
Ceilings	<input type="checkbox"/> Leaks	
Interior walls	<input type="checkbox"/> Leaks	
Roof edge	<input type="checkbox"/> Deterioration	
Fascia/coping	<input type="checkbox"/> Deterioration	
Expansion joints	<input type="checkbox"/> Excessive movement <input type="checkbox"/> Leaks <input type="checkbox"/> Deterioration	
HVAC	<input type="checkbox"/> Duct work <input type="checkbox"/> Housings <input type="checkbox"/> Condensate lines <input type="checkbox"/> Plumbing leaks <input type="checkbox"/> Sheet metal cabinets <input type="checkbox"/> Gaskets <input type="checkbox"/> Equipment base/tie-in	
Penetrations	<input type="checkbox"/> Fill all pitch pans <input type="checkbox"/> Inspect pipe boots	
Drainage system	<input type="checkbox"/> Clear gutters <input type="checkbox"/> Clear downspouts <input type="checkbox"/> Clear scuppers <input type="checkbox"/> Clean drains <input type="checkbox"/> Ensure drains are working properly <input type="checkbox"/> Strainers <input type="checkbox"/> Clamping rings <input type="checkbox"/> Make sure roof is sloped properly to drains	
Field of roof	<input type="checkbox"/> Inspect coating and recoat as necessary <input type="checkbox"/> Note any deficiencies or damage and contact <input type="checkbox"/> ITW Polymers sealants NA	
Base flashings	<input type="checkbox"/> Check attachments and repair as necessary <input type="checkbox"/> Check counter flashings <input type="checkbox"/> Inspect for signs of movement	
Metal	<input type="checkbox"/> Check attachments and repair as necessary <input type="checkbox"/> Address any rusted metal <input type="checkbox"/> Re-caulk as necessary	
Other	<input type="checkbox"/> Oil - grease deposits/bird droppings surface contamination <input type="checkbox"/> Soft areas <input type="checkbox"/> Vandalism <input type="checkbox"/> Ponding water <input type="checkbox"/> Etc.	

Rev B, 5.04.2021

ANNEX II

Warranty Claim Notification

If a breach covered by the Warranty occurs, Owner must, within 5 days of such occurrence, notify HOLCIM SOLUTIONS AND PRODUCTS, US,LLC in writing by completing and submitting this form. HOLCIM SOLUTIONS AND PRODUCTS US, LLC may reasonably update its Warranty Claim procedure from time to time upon notice to Owner, and Owner shall comply with all reasonable claim processing requests by HOLCIM SOLUTIONS AND PRODUCTS US, LLC. If upon inspection HOLCIM SOLUTIONS AND PRODUCTS US, LLC determines the cause of the leak, defect, deterioration or defective area to be outside the scope of the Warranty, Owner shall reimburse HOLCIM SOLUTIONS AND PRODUCTS US, LLC for the cost of such inspection and all other reasonable costs incurred by HOLCIM SOLUTIONS AND PRODUCTS US, LLC in connection therewith. If you are making a warranty claim on your Roof or Deck, please fill out all information below as well as sending in a copy of your warranty to: holcimacs.wcd@holcim.com

Do you have a Warranty? [] Yes [] No If you have a warranty please attach a copy

1. Building Information

Name _____
Address _____

2. Building Owner Information

Name _____
Address _____
Phone _____
e-mail _____

3. Contractor Information

Name _____
Address _____
Phone _____
e-mail _____

4. A copy of your warranty (Please attach to e-mail)

5. Total square feet of roof or deck: _____ Percentage affected: _____ Which areas are affected: [] All [] Front
[] Back [] Left-Side [] Right-Side

6. Description of Problem: _____

7. Pictures of leak (Please attach to e-mail)

8. Copies of the Building Maintenance Program and Roof Maintenance Log Please send your e-mail(s) to: holcimacs.wcd@holcim.com HOLCIM SOLUTIONS AND PRODUCTS US, LLC cannot process any warranty claim (and will not be responsible for any resulting damage or costs) until Owner has complied with each of the above steps. Failure to provide any required information may cause significant delays.

ANNEX III

ROOF ALTERATIONS PROCEDURES

In order to maintain the benefits and rights provided within your HOLCIM SOLUTIONS AND PRODUCTS US, LLC Roof System Warranty, it is essential that the following procedure be followed if your roof is to be altered in any way. Any form of roof penetration, equipment installation or removal, a new addition tied into the existing roof, or changes in metal work are considered an "alteration". Before any of these conditions occur, the following procedure must be observed.

1. Inform HOLCIM SOLUTIONS AND PRODUCTS US, LLC Warranty Department in writing of the changes to be made. 2. HOLCIM SOLUTIONS AND PRODUCTS US, LLC will recommend an Authorized Applicator to perform all work to the roof system using HOLCIM SOLUTIONS AND PRODUCTS US, LLC materials exclusively. 3. The HOLCIM SOLUTIONS AND PRODUCTS US, LLC Warranty Department may require that detail drawings, a roof plan, an/or specifications be submitted prior to approving alterations. Such a requirement will be transmitted to you in writing. 4. When the revisions have been completed, notify HOLCIM SOLUTIONS AND PRODUCTS US, LLC in writing. 5. HOLCIM SOLUTIONS AND PRODUCTS US, LLC reserves the right to require an inspection of the repairs or alterations. You will be invoiced by HOLCIM SOLUTIONS AND PRODUCTS US, LLC at the current rates for reinspection costs. 6. The building owner will receive written notification from the HOLCIM SOLUTIONS AND PRODUCTS US, LLC Warranty Department that the warranty continues to be in effect.

Please use your HOLCIM SOLUTIONS AND PRODUCTS US, LLC warranty number on all correspondence. An alteration to your HOLCIM SOLUTIONS AND PRODUCTS US, LLC roof system is significant. Do not lose your warranty protection. Follow these procedures!

Warranty fee needs to have been paid prior to issue of warranty. Above corrective action requirements must be completed within 5 business days, weather permitting. Failure to comply with payment or corrective action shall result in voiding warranty request.

This audit was performed for the sole purpose of HOLCIM SOLUTIONS AND PRODUCTS US, LLC consideration for issuing a warranty. HOLCIM SOLUTIONS AND PRODUCTS US, LLC acceptance of this audit does not obligate HOLCIM SOLUTIONS AND PRODUCTS US, LLC to comply any contractual agreements and/or obligations between the applicator and the building owner or the owner's representatives